

Bespoke training provided by NFPC

Service to Industry (progression route)

Stage 1 HYDRAULICS

Pre-requisite for Bespoke Hydraulics

System Specific
(Bespoke)
HYDRAULICS

System Specific
(Bespoke)
Electronic Control

These types of course programmes are specifically designed to meet both company and individual needs and are achieved and managed through 3 separate "Phases". In all cases the customer will be responsible for the provision of payment before the start of each phase, but will be given a clear outline of time scales involved.

Following communication with a representative from the company and the Director of the NFPC the plan will be implemented as follows in agreement with the customer:

PHASE 1

NFPC staff are deployed on customers site to:

- *Talk to engineers and key staff to clearly identify expected training outcomes and all subject areas to be covered.*
- *Carry out data gathering process of all necessary information, analyse and identify its relevance within the programme*
- *Work with site staff to gain total familiarisation of systems, controls and application*
- *Photograph all necessary parts and systems.*
- *Develop a draft programme for approval by the customer*
- *Estimate the duration for both course development and delivery. Phase 2 and 3*

Phase 1 will normally take between 1 and 5 days depending upon the systems being investigated, location and accessibility. The normal practice will be to agree a duration with the customer and review accordingly as the work progresses.

The NFPC are unable to start any of the prescribed PHASES 1,2 and 3 without payment or commitment to pay by the customer.

PHASE 2

NFPC staff are deployed to develop the course relating to:

- *Formulation of course notes and supporting materials*
- *Preparation of presentation to accompany the course notes*
- *Customer review as required.*

PHASE 3

NFPC staff are deployed to deliver the training course.

Consideration will be given inline with costs to:

- *Duration*
- *Location and distance from base*
- *Time to reach location*
- *Travel arrangements*
- *Number of staff deployed*
- *Accommodation*
- *Insurance*

Delay charges

March 2008